

Notice Under the Americans with Disabilities Act

New River Valley Senior Services/Pulaski Area Transit

In accordance with the requirements of Title II of the Americans with Disabilities Act of 1990 (ADA), New River Valley Senior Services/Pulaski Area Transit will not discriminate against qualified individuals with disabilities on the basis of disability in its services, programs or activities.

Employment: New River Valley Senior Services/Pulaski Area Transit does not discriminate on the basis of disability in its hiring or employment practices and complies with all regulations promulgated by the U.S. Equal Employment Opportunity Commission under Title I of the ADA.

Effective Communication: New River Valley Senior Services/Pulaski Area Transit will generally, upon request, provide appropriate aids and services leading to effective communications for qualified persons with disabilities so they can participate equally in New River Valley Senior Services/Pulaski Area Transit's programs, services and activities, including qualified sign language interpreters, documents in Braille, and other ways of making information and communications accessible to people who have speech, hearing, or vision impairments.

Modifications to Policies and Procedures: New River Valley Senior Services/Pulaski Area Transit will make reasonable modifications to policies and programs to ensure that people with disabilities have an equal opportunity to enjoy all of its programs, services, and activities. Anyone who requires an auxiliary aid or service for effective communication, or a modification of policies or procedures to participate in New River Valley Senior Services/Pulaski Area Transit program, service, or activity, should contact New River Valley Senior Services/Pulaski Area Transit's ADA Coordinator Director of Programs/Transit Manager at 540-994-2611 or 540-980-5040 or mmusick@nrvss.org as soon as possible but no later than 48 hours before the scheduled event.

The ADA does not require New River Valley Senior Services/Pulaski Area Transit to take any action that would fundamentally alter the nature of its programs or services, or impose any undue financial or administrative burden.

Complaints that a New River Valley Senior Services/Pulaski Area Transit program, service or activity is not accessible to persons with disabilities should be directed to New River Valley Senior Services/Pulaski Area Transit's ADA Coordinator Director of Programs/Transit Manager at 540-994-2611 or 540-980-5040 or mmusick@nrvss.org.

New River Valley Senior Services/Pulaski Area Transit will not place a surcharge on a particular individual with a disability or any group of individuals with disability to cover the cost of providing auxiliary aids/services or reasonable modifications of policy.